



2823 3030

24小時家庭暴力求助專線

澳門特別行政區政府社會工作局
INSTITUTO DE ACÇÃO SOCIAL DO GOVERNO DA RAEM
www.ias.gov.mo

傷害 · 不容忍

* 家庭暴力的類型 *

第2/2016號法律《預防及打擊家庭暴力法》
於2016年10月5日生效

家庭暴力是指在親屬關係或等同關係範圍內所實施的任何身體、精神或性的虐待，具重複性的傷害行為，以及透過強烈或嚴重手段作出的單一傷害行為。



* 身體暴力：非意外地造成身體長久性創傷或痛苦，包括肢體暴力，使用利器/武器。



* 性侵犯：如性侵兒童或強迫伴侶發生性行為。



* 精神侵害：如利用言語辱罵、恐嚇或經濟封鎖受害人。

容忍暴力 ≠ 維繫家庭
您的默默忍受不可能停止家庭暴力!

**觸犯家庭暴力罪
最高刑罰15年徒刑**

求助 · 保護措施

家庭暴力影響家庭內每一個人，為了子女健康成長，為了自己及家庭幸福，請鼓起勇氣求助！

我們可以為你和家人提供的保護措施：



一般保護措施



庇護服務



緊急經濟援助



緊急司法援助



衛生護理服務



協助就學/就業



個人及家庭輔導



法律諮詢服務

警察保護措施 護送家暴受害人到醫療機構、社會服務設施，以及返回事發地點、住所或其他地點，以便取回其物品。

*刑事程序進行期間，受害人可向法院聲請強制措施。

危急時請致電993或999向警方求助

支援家庭暴力個案的服務



* 社會工作局

家庭服務處 2822 1945

* 危機支援服務

婦聯勵苑24小時婦女求助熱線 2832 6632

護兒中心保護兒童支援熱線 2885 5218

澳門明愛生命熱線 2852 5222

聖公會24小時性侵犯支援輔導熱線 6533 9608

* 家庭綜合服務

台山區 澳門循道衛理聯合教會社會服務處
建華家庭服務中心 2845 2769

救世軍喜樂家庭綜合服務中心 2842 0361

青洲區 街總樂駿中心 2822 7556

工聯筷子基家庭及社區綜合服務中心 2823 3902

中區 婦聯家庭服務中心 2857 2794

南區 婦聯樂融家庭服務中心 2835 3467

明愛泉仁樂家庭綜合服務中心 2893 4109

婦聯樂滿家庭服務中心 2850 0160

氹仔區 澳門循道衛理聯合教會社會服務處
氹仔家庭成長軒 2883 7001

路環區 街總石排灣家庭及社區綜合服務中心 2850 2040

* 輔導服務

澳門防止虐待兒童會護兒中心 2885 5218

澳門天主教美滿家庭協進會
婚姻家庭輔導中心 2838 8886

* 庇護服務

善牧中心 2857 3778

婦聯勵苑 2832 6632

男士避靜服務 2848 1884

Protect Family
Embrace Love



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24 Hour Helpline for Victims of
Domestic Violence

Zero tolerance for against any abuse!

* Types of Domestic Violence *

Law n.º2/2016 – The “Law for Preventing and Combating Domestic Violence” become law on the 5th October, 2016.

Domestic violence is considered as any physical, mental or sexual ill-treatment in a family relationship or in an equivalent relationship, repetitive injury behavior and single injury behavior through strong or serious means.



***Physical violence:** non-accidentally causing long-term physical trauma or pain, including physical violence, using sharps/weapons.

***Sexual abuse:** sexual abuse of children or forcing a partner to have sex.



***Emotional abuse:** verbal abuse, intimidation or economic blockade of victims.

Tolerance to violence **Keeping the family together**

Your silence and tolerance
cannot stop domestic violence!

The maximum sentence for a domestic
violence crime is **15** years imprisonment

Seek for Help and Protective Measures

Domestic Violence influences everyone in a family. Protect yourself and your children from domestic violence and end the suffering. Be brave and seek help!

We can provide the following protective measure for you and your family :

General protective measures



Temporary shelter service



Financial assistance for
immediate needs



Immediate judiciary
assistance



Free healthcare service



Support services for
school/professional
integration



Counselling for
individuals and families



Legal information and
counselling service



Protective measures provided by the police

Escort services for the victims to medical and social facilities, places where the incidents occurred, as well as to their houses or another place, to pick up personal belongings.

*In the course of criminal proceedings, the victim may request the court to apply enforcement measures.

**In emergencies, call 993 or 999
to seek police help**

Telephone numbers for assistance and information inquiry on family services

* Social Welfare Bureau

Family Service Division 2822 1945

* Emergency Support Services

24 hour helpline for women - Lai Yuen Centre 2832 6632

Helpline for child protection - Child Protection Centre 2885 5218

Life Hope Hotline - Macau Caritas 2852 5222

24 hour helpline for victims of sexual harassment - Sheng Kung Hui 6533 9608

* Integrated Family Support Services

Tamagnini
Barbosa Family Service Centre "Kin Wa" of Social Service Section of the Methodist Church of Macao 2845 2769

Joy Family Integrated Service Centre of the Salvation Army 2842 0361

Lok Chon Centre of the General Union of Neighborhood Association of Macau 2822 7556

Ilha Verde Fai Chi Kei Family and Community Services Complex of the Macau Federation of Trade Unions 2823 3902

Central District Family Service Centre of the Women's General Association of Macau 2857 2794

Southern District Centro de Apoio Múltiplo à Família "Alegria em Harmonia" da Associação Geral das Mulheres de Macau 2835 3467

Fountain of Love and Joy Integrated Family Service Centre 2893 4109

'Joyful' Family Service Centre of The Women's General Association of Macau 2850 0160

Taipa Family Growth Centre in Taipa of Social Service Section of the Methodist Church of Macao 2883 7001

Coloane Seac Pai Van Family Support and Community Service Complex of the General Union of Neighborhood Association of Macau 2850 2040

* Counselling Services

Child Protection Centre of the Child Against Abuse (Macau) Association 2885 5218

Matrimonial and Family Counseling Center of the Macao Catholic Family Advisory Council 2838 8886

* Shelter Services

Good Shepherd Centre 2857 3778

Lai Yuen Solidarity Centre of the Women's General Association 2832 6632

Retreat Service for Men 2848 1884